

Hello Neighbor,

I would like to remind you that if/when you get a Courtesy Notice it is primarily a reminder. After working to improve some rather egregious conditions in the neighborhood, I can tell you that I appreciate the notices. Without them we cannot encourage/achieve improvements in the community. We all get notices at some time or other. It is not a big deal except in cases where a property owner is consistent in ignoring the notice.

If/when you get a notice please realize that they are the result of random property management inspections and sometimes that may be the day before your yard maintenance, for example. Or the day that your trash pickup occurred. Or the day after weed control was applied. Please do not take offense at these notices. Rather, view them as evidence that community standards are being maintained.

Some things take time to produce a result (weed control for example) and you can contact the management company and let them know what you have done. They will put a hold on it and not advance the notice to the next level.

I get it. Sometimes we are busy and don't have time to communicate... but it really works. Ignoring a notice of a condition that will be visible in the next random inspection is not the best strategy. It will advance to the next level until a fine is charged. The covenants and the inspection are not personal. They are simply doing the job. So, if you get a Courtesy notice please don't ignore it. Please take care of it, shrug it off as just a timing issue or pick up the phone and call our account manager, at 770-949-5663 to make your individual arrangements. Ten times out of ten this strategy does not result in a fine. The HOA does not desire that any homeowner be fined.

In the portal, <https://portal.exclusiveassocmgmt.com> is the covenant compliance procedure. Please take a look at it so that you know how it works. We have no doubt that we are proud owners of our homes and will maintain our property. But the fact is there can be situations where this is not the case. The only way to maintain community standards is to have a process of inspections and notices for everyone.

Thank you for your understanding and cooperation. Communication is the key.

Thanks,

